



Duty of Candour

Duty of Candour Report

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how Bonnyrigg Nursery has operated the duty of candour during the time between 1 April 2023 and 31 March 2024. We hope you find this report useful.

1. About Bonnyrigg Nursery

Bonnyrigg Nursery is part of Bonnyrigg Primary School, situated in Bonnyrigg. The Nursery has capacity for 64 children.

Our location provides us with many opportunities to make links with our community and support our children to feel a sense of belonging not only within the nursery, but also within the wider world.

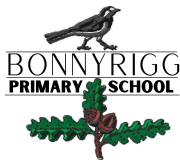
The team is motivated to learn, and constantly look at evaluating practice to improve the service. Over the course of the session the team reflected on and developed in the following areas;

- Environments
- Relationships and Role of the Adult
- Planning

2. How many incidents happened to which the duty of candour applies?

In the last year, there have been no incidents to which the duty of candour applied. These are where types of incident have happened which are unintended or unexpected, and do not relate directly to the natural course of someone's illness or underlying condition

Type of unexpected or unintended incident	Number of times this happened
Someone has died	0
Someone has permanently less bodily, sensory, motor, physiologic or intellectual functions	0
Someone's treatment has increased because of harm	0
The structure of someone's body changes because of harm	0
Someone's life expectancy becomes shorter because of harm	0
Someone's sensory, motor or intellectual functions is impaired for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needing health treatment in order to prevent other injuries	0



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3. To what extent did Bonnyrigg Nursery follow the duty of candour procedure?

If one of the above events listed had happened, we would follow the correct procedure. This means we would inform the parents/carers affected, apologise to them, and offer to meet with them. We would review what happened and what went wrong to try and learn for the future.

4. Information about our policies and procedures

Where something has happened that triggers the duty of candour, our staff report this to the Senior who has responsibility for ensuring that the duty of candour procedure is followed. The Senior records the incident and reports as necessary to the Head Teacher and the Care Inspectorate. When an incident has happened, the Senior/HT and staff set up a learning review. This allows everyone involved to review what happened and identify changes for the future.

All new staff learn about the duty of candour at their induction. We know that serious mistakes can be distressing for staff as well as people who use care and their families. We have occupational welfare support in place for our staff if they have been affected by a duty of candour incident.

Where parents or children are affected by the duty of candour, we have arrangements in place to provide welfare support as necessary.

5. Other information

As required, we have submitted this report to the Care Inspectorate but in the spirit of openness we have shared it with our community too.

If you would like more information about our Nursery, please contact us using these details;

□ 1 Cockpen Road, Bonnyrigg, EH19 3HA

□ 0131 271 4570

□ Bonnyrigg.PS@midlothian.gov.uk

□ <http://bonnyrigg.mgfl.net/>